

REVERSE MORTGAGE COUNSELING MATERIALS

... because **HOME** is where it all starts.

Follow us on:













| | Office use only | |
|------|-----------------|--|
| HCO_ | Cmax | |

Previous client? Yes No

Reverse Mortgage Counseling

| APPLICANT | | | Please 1 | Print Clea | ırly |
|---|--|---|-----------------|------------|-------|
| Name: | MI | Last | | | |
| First | MI | Last | | | |
| Street Apt. | City | | State | Zip Code | |
| Home: () Work: (| | Mobile/0 | Cell: () | | |
| Email: | _Preferred Contact Type | :Home phone_ | Cell Phone | Work | E-mai |
| D.O.B/ | Gender: | Female | Male | | |
| Does household live in a rural area? Yes No or Disabled? Yes No US Veteran? Yes No | Not Sure (Please circle) | | | | |
| Preferred Language: (If other than English): | | | | | |
| Race:WhiteBlack or African AmericNative Hawaiian/Other Pacific Islander Other: | American Indian/Ala | | | | |
| Multi-Race:American Indian or Alaska Native and Black of Other multi-race: | and WhiteAsian/V r African American | | African America | and Whi | te |
| | | | | | |
| Ethnicity:HispanicNot Hispa | | | | | |
| Marital Status:SingleMarried | Divorced | Separated | Widowed | | |
| Citizenship:US CitizenNon-Res | sident AlienPer | manent Resident Ali | en | | |
| Current Housing Arrangement:Rent | Homeowner with mo | rtgage paid off | Homeless | | |
| Homeowner with mortgageLiving with | | | | | |
| Household Type: (please select the most accurate) Married with DependentsMarried without Female headed single parent household Other: | out DependentsM Single adult7 | ale headed single pa wo or more unrelate | rent household | | |
| Household Information: Numbers of adults under 60Children under 18_ | Adults over 60 | _= Total in Househo | old | | |
| Are you a first Time Buyer: Yes No | Owned a home in la | est 3 years? Yes | No | | |
| Employment Information: Employed? Yes No Retired? Yes No Employer: | | | | | |
| Gross Income: \$Job Title: | | | | | |
| Highest Education Level:Below High School IBome College (no de | | ool DiplomaC | ED | e (2-year) | |

Walk-In / Newspaper Article / Direct Mailing/ Bank:_____Other: _____

| CO-APPLICANT | | | | | |
|------------------------------------|---|---------------------|---------------------------------|--------------------------|-------------|
| Mare a. | | | | | |
| Name: | | MI | Last | | |
| Street | Apt. | City | | State | Zip Code |
| | · | · | 3.6.1.0 | | · |
| Home: () | <i>Work:</i> (|) | Mobile | /Cell: () | |
| Email: | | eferred Contact Ty | pe:Home phone | Cell Phone | WorkE-mail |
| D.O.B// | S.S. # | Gender:_ | Female | _Male | |
| | ral area? Yes No or Not Su | ıre (Please circle) | | | |
| Disabled? Yes No US | | | | | |
| Preferred Language: (If oth | ner than English): | | | | |
| D 11/1 | D1 1 46: 4 : | D1 1/46: | | 1.1. | |
| | Black or African American | | | | |
| | her Pacific Islander | | | Asian | |
| · | | | | | |
| | Indian or Alaska Native and | | | r African America | n and White |
| American Indian or A | laska Native and Black or Af | rican American | | | |
| Other multi-race: | | | | | |
| | | | | | |
| Ethnicity:His | panicNot Hispanic | | | | |
| Marital Status:Sin | gleMarried | Divorced | Separated | Widowed | |
| Citizenship: US | CitizenNon-Reside | nt Alian D | armanant Dagidant A | lion | |
| Cuizensnip:OS | CitizeiiNoii-Reside | it AlleliF | ermanem Kesidem A | nen | |
| Current Housing Arrangen | <i>nent</i> :Rent | Homeowner with m | ortgage paid off | Homeless | |
| Homeowner with mor | rtgageLiving with far | nily member and n | ot paying rent | | |
| | | | | | |
| Household Type: (please se | | | | | |
| | entsMarried without I | | | | |
| _ | parent household | Single adult | Two or more unrela | ted adults | |
| Other: | | | | | |
| Household Information: | | | | | |
| Numbers of adults under 60 | Children under 18 | _Adults over 60 | = Total in Housel | nold | |
| | | | | | |
| Employment Information: | | | | | |
| Employed? Yes No | Retired? Yes No | | • - | | |
| | | | | | |
| Gross Income: \$ | Job Title: | | Start I | Date: | |
| TT 1 (T) 1 | D 1 *** 1 ** | ••• • = · | 15:1 | CED | |
| Highest Education Level:_ | Below High School Dipl | | | GED Associates Dograd | (2 year) |
| - | Some College (no degree Bachelor's Degree (4-ye | | n Certificate s Degree Other | _ | (2-year) |

| INTAKE CON'T | |
|--|------------------------|
| Names on Title: | |
| Eligibility:62 years oldPrimary ResidenceLittle or No Mortgage | |
| Current Mortgage Lender:Monthly Payment: \$ | Current Home Value: \$ |
| Reverse Mortgage Lender: | |
| Loan Officer:Loan O | ffice Phone: |
| POA Information (IF Applicable) | |
| Name: | |
| Address: | |
| Phone Number: | |
| Copy of POA received: Yes No | |
| Notes | |
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| | |
| Date: | |

Neighborhood Housing Services of Waterbury Income and Expenses

Please prepare these numbers as closely as possible and have this sheet with you at the time of your counseling session. We will need to ask for these numbers as part of the counseling. IF YOU DO NOT HAVE THIS FORM COMPLETED, WE WILL NEED TO RESCHEDULE YOUR COUNSELING SESSION.

Income and Expense Calculations

| Yourself Your Spouse/Partner | | | pouse/Partner |
|------------------------------|------------------|--|---------------|
| GROSS PAY before taxes | | GROSS PAY before taxes | |
| NET PAY after taxes | \$ | NET PAY after taxes | \$ |
| Regular Overtime | \$ | Regular Overtime | \$ |
| Second Job | \$ | Second Job | \$ |
| Child Support | \$ | Child Support | \$ |
| Alimony Received | \$ | Alimony Received | \$ |
| Pension Received | \$ | Pension Received | \$ |
| Social Security | \$ | Social Security | \$ |
| VA Benefits | \$ | VA Benefits | \$ |
| Unemployment | \$ | Unemployment | \$ |
| Public Assistance | \$ | Public Assistance | |
| | · | | \$ |
| Rental Income | \$ | Rental Income | \$ |
| Bonuses/Tips | \$ | Bonuses/Tips | \$ |
| Other Income | \$ | Other Income | \$ |
| (ENTER F | OR BOTH YOURSELI | EXPENSES F AND YOUR SPOUSE/PARTNER AS | S ONE NUMBER) |
| Mortgage or Rent | \$ | Utilities (gas, elec, oil) | \$ |
| Groceries | \$ | Clothing, dry cleaning | \$ |
| Daycare tuition | \$ | School (lunch, trips) | \$ |
| Car Loan (m left) | \$ | Car Repair/Service | \$ |
| Vehicle Fuel | \$ | Installment Loans | \$ |
| Credit Card Payments | \$ | Cable, Internet, etc. | \$ |
| Alimony/ Support | \$ | Entertainment | \$ |
| Taxes (car, house) | \$ | Telephone (home/cell) | \$ |
| Insurance (medical/life) | \$ | Cig/liquor, lotto, etc. | \$ |
| Health (med, copay) | \$ | Homeowners Ins. | \$ |
| Tithes, charity, etc. | \$ | OTHER: | \$ |
| Water/Sewer | \$ | Other: | \$ |

| Signature: | Date: |
|-------------|-------|
| | |
| Cion atumo. | Data |
| Signature: | Date: |

Neighborhood Housing Services of Waterbury Privacy Policy

We at Neighborhood Housing Services of Waterbury are committed to assuring the privacy of individuals and/or families who have contacted us for assistance. We realize that the concerns you bring to us are highly personal in nature. We assure you that all information shared both orally and in writing will be managed within legal and ethical considerations. Your "nonpublic personal information," such as your total debt information, income, living expenses and personal information concerning your financial circumstances, will be provided to creditors, program monitors, and others only with your authorization. We may also use anonymous aggregated case file information for the purpose of evaluating our services, gathering valuable research information and designing future programs.

Types of information that we gather about you

- Information we receive from you orally, on applications or other forms, such as your name, address, social security number, assets, and income;
- Information about your transactions with us, your creditors, or others, such as your account balance, payment history, parties to transactions and credit card usage; and
- Information we receive from a credit reporting agency, such as your credit history.

You may opt-out of certain disclosures

- 1. You have the opportunity to "opt-out" of disclosures of your nonpublic personal information to third parties (such as your creditors), that is, direct us not to make those disclosures.
- 2. If you choose to "opt-out", we will not be able to answer questions from your creditors. If at any time, you wish to change your decision with regard to your "opt-out", you may call us at **(203) 753-1896** and do so.

Release of your information to third parties

- 1. So long as you have not opted-out, we may disclose some or all of the information that we collect, as described above, to your creditors or third parties where we have determined that it would be helpful to you, would aid us in counseling you, or is a requirement of grant awards which make our services possible.
- 2. We will not disclose nonpublic personal information about you or former customers to anyone as permitted by law (e.g., if we are compelled by legal process).
- 3. Within the organization, we restrict access to nonpublic personal information about you to those employees who need to know that information to provide services to you. We maintain physical, electronic and procedural safeguards that comply with federal regulations to guard your nonpublic personal information.

| Signature: | Date: | |
|------------|-------|--|
| | | |
| Signature: | Date: | |

Neighborhood Housing Services of Waterbury Disclosure Form

- I understand that Neighborhood Housing Services of Waterbury (NHSW) provides pre
 purchase counseling after which I will receive a written action plan consisting of
 recommendations for handling my finances, possibly including referrals to other housing and
 non-profit agencies as appropriate.
- I understand that NHSW is required to fully disclose potential and actual conflicts of interest so that I am in a position to make fully informed decisions.
- NHSW certifies that the staff who will provide pre purchase counseling under the
 Homeownership Education Program have no conflicts of interest due to relationships with
 servicers, real estate agencies, mortgage lenders and/or other entities who may stand to
 benefit from particular counseling outcomes.
- The types of services provided by NHSW are: foreclosure prevention counseling, mortgage delinquency / loss mitigation counseling, pre-purchase counseling, mortgage finance assistance, budget counseling, credit report evaluation, debt management, financial literacy, post purchase counseling.
- NHSW will ensure and monitor that the agency, its staff, or any member of their immediate family must not take any action that may result in, or create the appearance of: administering the housing counseling program for personal or private gain; providing preferential treatment to any organization or person; or undertaking any action that might compromise the agency's ability to ensure compliance with HUD program requirements, or to serve the best interests of its clients.
- Individuals, directors, employees, or family members of the NHSW may not accept a fee or any other consideration for referring a client to mortgage lenders, brokers, builders, real estate sales agents, or brokers.
- I understand that in the instance where Neighborhood Housing Services of Waterbury
 (NHSW) is the owner of a property and rehabilitates it for sale, NHSW certifies that any
 client being served by the Housing Counseling Department or any NHSW staff are under
 no obligation to purchase the property from NHSW. In addition if NHSW owns rental
 properties as well and as such NHSW certifies that any client seeking Housing
 Counseling services related to the rental of housing being served by NHSW shall be
 under no obligation to rent any of the properties owned by NHSW.

I may be referred to other housing services of the organization or another agency or agencies as appropriate that may be able to assist with particular concerns that have been identified. I understand that I am not obligated to use any of the services offered to me. I have read and received a copy of the Disclosure Form.

| Signature: | Date: |
|-------------|-------|
| Ciana adama | Dotto |
| Signature: | Date: |
| Counselor: | Date: |
| | |

Neighborhood Housing Services of Waterbury Disclosure Form

- A counselor may answer questions and provide information, but not give legal advice. If I
 want legal advice, you will be referred for appropriate assistance.
- By signing this application, I certify that the information given to NHSW household income, net family assets and all allowances and deductions are accurate and complete to the best of my knowledge or belief. The information solicited on the application by NHSW in order to ensure that Federal Laws prohibiting discrimination against clients and applications on the basis of race, color, national origin, religion, sex, family status, age, and handicap are compiled with. You are not required to furnish this information but are encouraged to do so. This information will not be used to discriminate against you in any way.
- I understand that NHSW provides information and education on numerous loan products and housing programs and I further understand that the housing counseling I receive from NHSW in no way obligates me to choose any of these particular loan products or housing programs.
- I understand that all documents copied during the screening process by the Housing
 Counselor to identify the housing need or problem shall become the property of the NHSW.
 Such documents shall include but not be limited to the following: pay stubs, bank
 statements, tax returns and W2's, correspondence, social security cards, driver's license,
 property tax statements, warranty deed, financial documentation, social security
 documentation, etc.
- I understand that phone calls will be return within two business days except in the case of
 extreme emergencies or counseling staff is out of the office for an extended period of time.

I have read and received a copy of the Disclosure Form.

| Signature: | Date: |
|------------|-------|
| Signature: | Date: |
| Counselor: | Date: |



Directions to Neighborhood Housing Services of Waterbury

161 North Main Street, Waterbury, CT 06702
We are in the same building as the Greater Waterbury Board of Realtors
Main entrance to NHSW is at top of steps on rounded porch.

I-84 West – Take 84 West toward Waterbury. Take Exit 22 - Union Street toward Downtown Waterbury. Make a left on Union St at the end of ramp. Turn right at 3rd light onto South Main Street (Citgo Gas Station). Go through three (3) traffic lights (road name changes to Exchange Place and then North Main Street). Neighborhood Housing Services of Waterbury is located on your left in the brick building with the rounded front porch.

I-84 East – Take 84 East toward Waterbury. Take Exit 22 – toward Baldwin Street/ Downtown Waterbury. At second traffic light, turn left onto South Main Street. Go through four (4) traffic lights (road name changes to Exchange Place and then North Main Street). Neighborhood Housing Services of Waterbury is located on your left in the brick building with the rounded front porch.

Route 8 South – Take Route 8 South toward Waterbury. Take Exit 31- Merge onto I-84 East on the left toward Hartford. Take Exit 22 – toward Baldwin Street/ Downtown Waterbury. At second traffic light, turn left onto South Main Street. Go through four (4) traffic lights (road name changes to Exchange Place and then North Main Street). Neighborhood Housing Services of Waterbury is located on your left in the brick building with the rounded front porch.

Route 8 North – Take on Route 8 North toward Waterbury. Take Exit 31 – I-84 East toward Hartford. Take Exit 22 – Market Square toward Baldwin Street/ Downtown Waterbury. At second light, turn left onto South Main Street. Go through four (4) traffic lights (road name changes to Exchange Place and then North Main Street). Neighborhood Housing Services of Waterbury is located on your left in the brick building with the rounded front porch. We are in the same building as the Greater Waterbury

Board of Realtors. Main entrance to NHS is at top of steps on rounded porch.

Parking

Parking is located on the side and rear of the building.

Entrances:

Financial Fitness and Foreclosure Clinic are held in our office. Please use main entrance to NHSW at the top of steps on rounded porch.

8 Hour and 3 Hour Homebuyer Class are held in our classroom located in the basement level of the building. Enter through the back entrance located at the rear of the building, and proceed downstairs through the door on your left.